

SHAPE YOUR CITY

ANNUAL CHECK-IN

Frequently Asked Questions

1. What is the Shape Your City Annual Check-in?

The Shape Your City Annual Check-in is an opportunity for residents to share what is important to them and help Council understand community priorities. Feedback will help inform the development of Council's draft 2027/28 Annual Action Plan, Financial Plan and Budget, including the Capital Works Program.

2. Why is Council asking for community feedback?

Council is required to review its plans and budget each year. Hearing from the community helps Council understand local needs, emerging priorities and areas where future investment and improvements may be needed.

3. How will my feedback be used?

Your feedback will be reviewed alongside community data, Council priorities, legislative requirements and financial considerations. It will help inform future Council planning, budgeting and decision-making.

4. What can I have a say about?

You can share your views on:

- Community priorities
- Council services and programs
- Areas for future investment
- Local issues and opportunities
- Ideas for improvements or new initiatives
- Emerging community needs

5. What can't be changed through this engagement?

Some things are already set and cannot be changed through this consultation, including:

- Legal and regulatory requirements
- Essential services Council must provide
- Existing contracts and commitments
- Major projects already approved or under construction
- Long-term planning, budget and financial obligations

6. Will all community suggestions be implemented?

Not all suggestions can be implemented. Council must balance community feedback with available funding, legal obligations, existing commitments and the needs of the broader community. However, every piece of feedback will be considered.

7. How can I provide my feedback?

You can share your feedback through the Casey Conversations engagement website during the consultation period. Information about participation options and timelines will be available on the project page.

8. What happens after the consultation closes?

Council will review and analyse all feedback received. A summary of the engagement findings will be shared with the community, on Casey Conversations, and used to help inform future planning and budgeting decisions.

The draft Budget and Annual Action Plan will be available for further feedback in April 2027 prior to final documents considered by Council at its June 2027 meeting.

9. Who can participate?

Anyone who lives, works, studies, owns a business or has an interest in the municipality is encouraged to participate.

- Terms and Conditions apply

10. Why does Council ask for feedback every year?

Community needs and priorities can change over time. The annual check-in helps Council understand what is most important to residents and ensures planning and investment decisions remain informed by community views.

<https://conversations.casey.vic.gov.au/annual-check-in>

**Contact the City of Casey:**

Web: casey.vic.gov.au

Email: caseycc@casey.vic.gov.au

Phone: 03 9705 5200

Post: PO Box 1000, Narre Warren VIC 3805

NRS: 133 677 (for the deaf, hearing or speech impaired)

Customer Service Centres:

Narre Warren: Bunjil Place, Patrick Northeast Drive

Cranbourne: Cranbourne Park Shopping Centre

ABN: 43 320 295 742



TIS: 131450 (Translating and Interpreting Service) المترجم الفوري 翻译 مترجم شفاهى ਦੁਆਰਾ ਸ਼ਾਹਿਦ ਹੋਇਆ

CASEY.VIC.GOV.AU