

# Kendall Drive Reserve Upgrade

Community engagement summary report  
December 2024

# 1 Contents

|       |                               |   |
|-------|-------------------------------|---|
| 2     | Background.....               | 2 |
| 2.1   | Key findings.....             | 2 |
| 2.2   | Next steps .....              | 2 |
| 3     | Consultation overview .....   | 3 |
| 3.1   | Consultation purpose .....    | 3 |
| 3.2   | Consultation process.....     | 3 |
| 4     | Who we heard from .....       | 3 |
| 5     | Consultation findings.....    | 3 |
| 5.1   | Support for actions .....     | 3 |
| 5.2   | Item-specific feedback.....   | 3 |
| 5.2.1 | Shade .....                   | 3 |
| 5.2.2 | Playground elements.....      | 4 |
| 6     | Consultation evaluation ..... | 4 |

## 2 Background

This document provides a summary of stakeholder and community feedback on the Kendall Drive Reserve Upgrade. As part of the Council's Playground Renewal Program, Council sought the community input into the planning to upgrade the playground and reserve.

Stage 1 community consultation took place in 2023 and concept designs were shared in 2024.

Community shared how they currently used the space now, and what features they'd like to see in the new design.

### 2.1 Key findings

Community feedback on the Kendall Drive Reserve upgrade shows strong support for the proposed improvements, with many respondents describing the upgrade as long overdue. Popular features include the wooden play tower, rope elements, basket swing, and flying fox, as well as the thoughtful layout separating areas for younger and older children. Key considerations raised include the need for shaded areas, adequate lighting to improve safety, and avoidance of hidden spaces to deter antisocial behaviour. Respondents also emphasised practical enhancements such as well-drained and maintained grass areas for sports, inclusion of goal posts, toddler-friendly equipment, multiple rubbish bins, and ongoing repairs and maintenance. Overall, the consultation reflects broad community engagement and a clear desire for a safe, inclusive, and functional reserve.

### 2.2 Next steps

Council officers will consider community feedback in the future design and construction.

## 3 Consultation overview

### 3.1 Consultation purpose

The consultation was designed to provide the community with the opportunity to provide their feedback on the Kendall Drive Reserve Upgrade.

### 3.2 Consultation process

The tools and techniques selected for this project were informed by the project content, stakeholders and type of feedback sought.

#### **Key tools for communicating the project**

- Emails to key stakeholders
- Social media
- Signage on site

### Key methods for gathering feedback

- Online engagement through Casey Conversations, including opportunity to provide feedback via survey.
- Contact email address and phone number of Council Officer provided for interested community members to ask for further information or provide feedback
- Printed information available, as required.

| Details                                                                 | Activity                                                                                                                                  |
|-------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|
| <b>29 October – 30 November 2024</b><br>470 visitors<br>7 contributions | <b>Casey Conversations Website</b><br>Project information, email and online survey hosted on the engagement platform Casey Conversations. |

## 4 Who we heard from

The survey results for the Kendall Drive Reserve upgrade consultation reveal a community engagement mainly responded by Narre Warren residents (71%). The age group most represented was 40 to 54 years, followed by 30 to 39 years. The engagement heard from (2) children and young people. In terms of gender, Women made up 71% of responses and the remaining preferring not to disclose their gender.

## 5 Consultation findings

The following section summarises the key themes which arose in community feedback on the Kendall Drive Reserve upgrade. In the interest of stakeholder and community privacy.

### 5.1 Support for actions

Respondents expressed strong support for upgrading the Reserve. With over many respondents sharing that it's a fantastic improvement and well overdue for an upgrade. The inclusion of a wooden play tower, extensive rope features, a basket swing, and a flying fox reflects the elements families love and seek out in other playgrounds. The thoughtful layout, with separate areas for younger and older children, ensures safety and accessibility for all ages.

### 5.2 Item-specific feedback

#### 5.2.1 Shade

Four respondents highlighted the need for more shaded areas in public spaces, whether through shelters, shade sails, or increased tree canopy. This feedback reflects a strong community interest in creating comfortable environments that encourage outdoor use and protect people from sun exposure.

### 5.2.2 Playground elements

Single survey respondents highlighted the importance of practical considerations, such as ensuring the grassed area is well-drained and maintained for activities like kicking the footy. Adequate lighting and avoidance of hidden or recessed spaces will help create a safe environment and deter antisocial behaviour, while multiple rubbish bins will support cleanliness. Ongoing repairs and maintenance will be essential to keep this well-loved space in great condition.

## 6 Consultation evaluation

The survey results for the Kendall Drive Reserve upgrade show broad level of community engagement. Most respondent learned about the consultation through Councils social media and e news sites.