



We asked for your feedback to help make our community centres more welcoming, inclusive and useful for everyone. We heard what matters most to people and how we can better support participation, connection and wellbeing.

WHAT WE HEARD

WHO



724
people had
their say

HOW



Focus
groups



Consultation
activities



Ongoing
displays



Online
survey

What matters most to people:



Social connection, feeling
of community



Community and personal safety



Health and wellbeing

What people said their community needs:



More programs and activities for
different ages, interests and cultures



Greater inclusion and support for people
facing language barriers



Clean and safe facility amenities
and spaces

What makes people feel welcome, safe and connected in centres:



Friendly, welcoming staff
and volunteers



Clean, safe and accessible spaces



Connecting with people

What makes it harder to get involved:

-  Times centres open, programs run
-  Low awareness of available programs and activities
-  Cost of activities and programs

Suggestions to strengthen our community:

-  More programs and activities
-  More opportunities for social connection across different groups
-  Inclusive activities that bring diverse communities together

Participants preferred a mix of digital and hardcopy communications. Top 3 methods:



Email



Social media



Printed flyers

HOW WE'LL RESPOND TO FEEDBACK

Continue creating safe, welcoming and well - maintained centres where people can connect, learn and belong.

Make it easier to find out what's on and how to get involved.

Strengthen and support access to free and low-cost programs.

Work on ways to make participation easier and more accessible for people of all abilities.

Support community members to lead activities, share skills and gather together.

Increase opportunities for young people and older people to get involved.

Work with local services and organisations to better support community needs.

Continue using community feedback and local voices to guide future action.

